



**الطيران المدني**  
**Civil Aviation**  
الإدارة العامة للطيران المدني - دولة الكويت  
Directorate General of Civil Aviation - State of Kuwait

## **Kuwait Civil Aviation Safety Regulations**

### **KCASR 1 – PERSONNEL LICENSING**

### ***PART CC – ACCEPTABLE MEANS OF COMPLIANCE (AMC) & GUIDANCE MATERIALS (GM)***



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**Amendment Record**

Amendment No	Date of Issue	Remarks
1	June 2018	Part Rename



## **Control of this Document**

### **DC.1 Introduction**

DC.1.1 Pursuant to Law No (30) of the year 1960 and subsequent Ministerial Decisions No (3) of the year 1986, No (18) of the year 1990, and No (3) of the year 1996, based upon that Law and as reflected in the Preamble to the Kuwait Civil Aviation Safety Regulations, Issue 3, Rev.0, August 2013, the President of the Kuwait Directorate General of Civil Aviation is empowered to adopt and amend Kuwait Civil Aviation Safety Regulations. In accordance herewith, the following AMC & GM is hereby established for compliance by all persons concerned. This AMC & GM shall be known as KCASR 1 - Part CC Cabin Crew AMC & GM and any reference to this title shall mean referring to these regulations governing the requirements to be met for the certification of personnel licensing.

### **DC.2 Authority for this Regulation**

DC.2.1 This KCASR 1 - Part CC Cabin Crew AMC & GM is issued on the authority of the President of the Kuwait Directorate General of Civil Aviation.

### **DC.3 Applicability**

DC.3.1 This KCASR 1 - Part CC Cabin Crew AMC & GM is applicable to the aviation industry of the State of Kuwait.

### **DC.4 Scope**

DC.4.1 KCASR 1 - Personnel Licensing AMC & GM contains the acceptable means of compliance and guidance material for the personnel licensing regulations and shows compliance with ICAO Annex 1. The AMC & GM are separated into the following parts with cross references between parts where applicable.

- Part ARA Authority Requirements for Aircrew AMC & GM
- Part ORA Organisational Requirements for Aircrew AMC & GM
- Part FCL Flight Crew Licensing AMC & GM
- **Part CC Cabin Crew AMC & GM**
- Part FOO/FD Flight Operation Officer and Flight Dispatcher AMC & GM
- Part MED Medical AMC & GM
- Part 66 Aircraft Maintenance Engineer Licence AMC & GM
- Part 147 Approved Training Organisations AMC & GM
- Part ATCO Air Traffic Control Officer AMC & GM

### **DC.5 Definitions**

DC.5.1 Terms not defined shall have the meaning given to them in the relevant legal instruments or international legal instruments in which they appear, especially as they appear in the Convention and its Annexes.



## **Subpart TRA - Training Requirements for Cabin Crew Attestation Applications and Holders**

### **GM1 Appendix 1 to Part-CC(3) Initial training course and examination**

#### **CREW RESOURCE MANAGEMENT TRAINING TABLE**

The CRM training table recapitulates all elements relevant to CRM training for cabin crew, indicating:

- (a) those elements to be covered during the initial training course and the level to be attained; and
- (b) for information those elements, identified as 'not required' for the initial training, which should be covered during other training in accordance with the applicable requirements of Part-ORO (organisation requirements for air operations).

CRM TRAINING TABLE	Introductory course on CRM
Training elements	
<b>General Principles</b>	
Human factors in aviation; General instructions on CRM principles and objectives; Human performance and limitations.	In depth
<b>Relevant to the individual cabin crew member</b>	
Personality awareness, human error and reliability, attitudes and behaviours, self-assessment; Stress and stress management; Fatigue and vigilance; Assertiveness; situation awareness, information acquisition and processing.	In depth
<b>Relevant to the entire aircraft crew</b>	
Error prevention and detection; Shared situation awareness, information acquisition & processing; Workload management; Effective communication and coordination between all crew members including the flight crew as well as inexperienced cabin crew members, cultural differences; Leadership, cooperation, synergy, decision-making, delegation; Individual and team responsibilities, decision making, and actions; Identification and management of passenger human factors: crowd control, passenger stress, conflict management, medical factors.	Not required
Specifics related to aircraft types (narrow/wide bodies, single/multi deck), flight crew and cabin crew composition and number of passengers	
<b>Relevant to the operator and the organisation (principles)</b>	
Company safety culture, standard operating procedures (SOPs), organisational factors, factors linked to the type of operations; Effective communication and coordination with other operational personnel and ground services; Participation in cabin safety incident and accident reporting.	Not required
Case studies	